

DEARMAN

DEAM MAN is an acronym that stands for the components of successful communication. The DEAR MAN steps are a blueprint for clearly expressing what you want and need in a calm and respectful way. DEAR MAN is a communications tool that increases possibility that conversations will have positive outcomes.

Use the organizer below to plan how you will communicate about a difficult issue that is troubling you.

D	Describe the	
	situation as	
	objectively as you	
	can.	
E	Express your	
	emotions using "I"	
	statements.	
А	Assert you wants	
	and needs calmly	
	and clearly.	
R	Reward the other	
	person when they	
	respond well to	
	you.	
М	Keep your goal in	
	mind, and do not	
	get distracted by	
	other issues.	
Α	Project confidence	
	with your body	
	language.	
N	Be willing to	
	compromise within	
	your clearly	
	defined limits.	