

ANSWERS

- 1. We promise you'll be happy with our services.
- 2. Everyone came out of the meeting with something they were responsible for doing.
- 3. We are planning to start offering more services in our business.
- 4. We can't see our product successfully for that amount of money.
- 5. We need to make people see us more positively.
- 6. We ask our customers to pay us at the end of every month.
- 7. People who are new have to take training.
- 9. I'll talk to you about this after you sign this paper promising not to tell anyone what we talked about.