



Types of Outcomes

There are three ways to resolve a conflict:

Win-Win Both people get something that they want.

Win-Lose Only one person gets what they want.

Lose-Lose Neither person gets what they want.

Read the scenario. Then explain how the conflict could be resolved in each of the three ways defined above.

SCENARIO: Two friends can't agree on how spend some money that they won together in a contest.

Win-Win	
Win-Lose	
Lose-Lose	

What's the best way to resolve a conflict? Why?
